



## 1199SEIU LEAGUE of Registered Nurses Office of Continuing Education

The 1199 SEIU League of Registered Nurse Office of Continuing Education is Accredited as a Provider of Continuing Education Credits by the American Nurses Credentialing Center's Commission on Accreditation (ANCC)

# Case Management TRAINING PROGRAM



- **Module I: Utilization Management – Monday, March 16, 2020 and Tuesday, March 17, 2020 (2-days)**
- **Module II: Financial Management – Thursday, March 19, 2020**
- **Module III: Discharge Planning – Friday, March 20, 2020**

**LOCATION:** 1199SEIU Headquarters, 310 West 43<sup>rd</sup> Street, NY, NY 10036

**CHECK-IN BEGINS:** 8:15 a.m. Class Begins at 9 am & ends at 4:30 p.m.

**PURPOSE/TARGET AUDIENCE:** This program is designed to offer nurses who are interested in learning or enhancing skills and knowledge in the principles and practices of hospital-based case management. All participants must attend 90% of each module in order to earn the designated number of contact hours for that module.

**Your Instructor: Sylvia Mauricio, RN, DHA**

**REGISTRATION:** Mail registration form to P.O. Box 774, New York, NY 10108 or register online at [www.1199seiu.org](http://www.1199seiu.org), **Upcoming events**, **CLICK** on the desired seminar to register electronically and to use the PayPal option to pay for the course. The registration fee for all 1199 Registered Nurses whose institution contributes to the Registered Nurses Training and Job Security Fund is as follows: **Module 1 \$220, Module II \$110 and Module III \$110**. Please make checks or money orders payable to: **1199 League of Registered Nurses**.

**For Non-1199 members and 1199 RNs whose institution DO NOT CONTRIBUTE TO THE 1199 RNTJSF the registration fee is Module 1 -\$260, Module II \$130 and Module III - \$130**. NO REFUNDS WILL BE GIVEN AFTER THE 14 DAY PERIOD PRIOR TO THE START OF CLASS or FOR A NO SHOW ON THE DAY OF TH SEMINAR.

**REFUNDS:** 7 to 14 days is required to process a refund. Seating is limited to the first 25 registrants, so please call in advance to see if we have space or if walk-ins will be accepted at the door.

**CONFIRMATIONS:** You will receive a letter via USPS or email a confirmation for your registration. It is your responsibility to confirm your registration, date, time and location if you haven't received a confirmation within 1 week of sending in your registration form. If you haven't received your confirmation, please call **Isabel Rodriguez at 212-857-4315 or email at [1199LeagueRNOCE@1199.org](mailto:1199LeagueRNOCE@1199.org)**

**WE ASSUME NO RESPONSIBILITY FOR YOU NOT SHOWING UP IN A TIMELY MANNER**

**DIRECTIONS:** Take the A, E, or C Train to 42<sup>nd</sup> Street – Port Authority, we are on 43<sup>rd</sup> Street between 8<sup>th</sup> and 9<sup>th</sup> Avenues.

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**Meals:** Breakfast and lunch is provided for all participants at no cost.



**CLIP AND MAIL TO:** 1199 League of Registered Nurse Office of Continuing Education, P.O. Box 774, New York, NY 10108 or **FACSIMILE** (212) 603-1140

 <p><b>Case Management</b> <b>TRAINING PROGRAM</b></p> <ul style="list-style-type: none"> <li>• CASE MANAGEMENT MODULE 1: Utilization Management (12.0 CH) March 16, 2020 &amp; March 17, 2020 (2-days)</li> <li>• CASE MANAGEMENT MODULE II: Financial Management (6.0 CH) Thursday, March 19, 2020 (1-day)</li> <li>• CASE MANAGEMENT MODULE III: Discharge Planning (6.0 CH) Friday, March 20, 20120 (1-day)</li> </ul> <p align="center"><b>ALL FIELDS BELOW REQUIRE A RESPONSE</b></p>		<p><b>AMOUNT ENCLOSED</b></p> <p>\$ _____</p>
NAME:	Daytime Number:	
	Mobile:	
	Home:	
Address:		
City:	State:	Zip code:
Email:		
EMPLOYER:	Unit /Scope of Practice: (EXAMPLE: Med Surg, ER, Neurology)	
Length of time with Employer:		

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# MODULE 1

<b>DAY 1:</b>		<b>Day 2:</b>	
<p>8:30 AM – 9:00 AM</p> <p>9:00 AM – 9:15 AM</p> <p>10:00 AM – 10:15 AM</p> <p>10:15 AM – 11:45 AM</p> <p>PROGRAM:</p> <p>11:45 am – 12:45 pm</p> <p>12:45pm – 2:15 pm</p> <p>Management (CM) Program</p> <p>2:15 – 2:30 pm</p> <p>2:30 pm – 4:30 pm</p> <p>to CM Practice</p>	<p>REGISTRATION</p> <p>OVERVIEW OF CASE MANAGEMENT</p> <p>BREAK</p> <p>HOSPITAL BASED CASE MANAGEMENT</p> <ul style="list-style-type: none"> <li>➤ Purpose</li> <li>➤ Function</li> <li>➤ Core Competencies</li> </ul> <p>LUNCH</p> <p>Continue: Hospital Based Case</p> <ul style="list-style-type: none"> <li>➤ Purpose</li> <li>➤ Function</li> <li>➤ Core Competencies</li> </ul> <p>Break</p> <p><b>Regular Agencies:</b> Roles and Implications</p>	<p>8:30 am -8:45 am</p> <p>8:45 am – 10:15 am</p> <p>10:15 am – 10:30 am</p> <p>10:30 am – 12: 00 pm</p> <p>12:00 pm – 1:00 pm</p> <p>1: 00 pm – 2: 00 pm</p> <p>2:15 pm – 2:30 pm</p> <p>2:30 pm – 4:15 pm</p> <p>4:15pm – 4:30 pm</p>	<p>Review of Day 1</p> <p>Utilization Management:</p> <ul style="list-style-type: none"> <li>➤ Purpose</li> <li>➤ Function</li> <li>➤ Key Concepts</li> </ul> <p>Break</p> <p>Continue Utilization Management</p> <ul style="list-style-type: none"> <li>➤ Purpose</li> <li>➤ Function</li> <li>➤ Key Concepts</li> </ul> <p>Lunch</p> <p>Continue UM</p> <p>Break</p> <p>Crafting an effective review</p> <ul style="list-style-type: none"> <li>➤ Admissions</li> <li>➤ Continued Stay</li> </ul> <p>Completion of Program Evaluation</p>

# MODULE 2

<p>8:30 am – 8:45 am</p> <p>8:45 am – 10:15 am</p> <p>10:15 am – 10:30 am</p> <p>10:30 am – 12:00 pm</p> <p>12 noon – 1: 00 pm</p> <p>1pm – 2:00 pm</p> <p>2:15 pm – 2:30 pm</p> <p>2: 30 pm – 4:15 pm</p> <p>4:15 pm – 4:30 pm</p>	<p>Registration</p> <p>Flow of Funds in Health Care</p> <ul style="list-style-type: none"> <li>➤ Medicare</li> <li>➤ Medicaid</li> <li>➤ Private Insurance</li> </ul> <p>BREAK</p> <p>Continue: Flow of Funds</p> <ul style="list-style-type: none"> <li>➤ Medicare</li> <li>➤ Medicaid</li> <li>➤ Private Insurance</li> </ul> <p>Lunch</p> <p>Continue: Flow of Funds</p> <p>BREAK</p> <p>Flow of Funds</p> <ul style="list-style-type: none"> <li>➤ CM Concerns</li> <li>➤ Claim Denial Management</li> </ul> <p>Completion of Program Evaluation</p>
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# MODULE 3

<p>8:30 am – 8:45 am</p> <p>8:45 am – 10:15 am</p> <p>10:15 am – 10:30 am</p> <p>10:30 am – 11:00 am</p> <p>11:00 am -12 noon</p> <p>12noon – 2pm</p> <p>2:15 pm – 2:30 pm</p> <p>2:30 pm – 4:15 pm</p> <p>4:15 pm – 4:30 pm</p>	<p>Registration</p> <p>Post Hospital Care Management:</p> <ul style="list-style-type: none"> <li>➤ Policy and Procedures</li> </ul> <p>BREAK</p> <p>Critical Skills of Post Hospital Care Management</p> <p>LUNCH</p> <p>Post Hospital Care</p> <ul style="list-style-type: none"> <li>➤ Referrals and Placements</li> </ul> <p>BREAK</p> <p>Post Hospital Care Management Case Study</p> <p>Presentation</p> <p>Completion of Program and Evaluation</p>
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