

**KALEIDA HEALTH
1199/SEIU UNITED HEALTHCARE WORKERS EAST
COMMUNICATIONS WORKERS OF AMERICA**

2022 CONTRACT NEGOTIATIONS

Union Proposal

Date Presented: March 16, 2022

Memorandum of Understanding # 12

**Patient Management Social Workers: Buffalo General Medical Center, Millard Fillmore
Suburban Hospital, DeGraff Memorial Hospital**

This MOU applies to ~~Social Workers within the Patient Management Department at Buffalo General Medical Center (BGMC), Millard Fillmore Suburban Hospital (MFSH) and the DeGraff Memorial Hospital (DMH).~~

The ~~Patient Management Social Workers at BGMC, MFSH and DMH will be assigned as follows:~~

~~Section 1. — A Social Worker will be assigned on-call in one (1) week increments to cover the departments that are closed for business. Coverage will be from close of business until 8:30 pm every day. If a department is closed on a Saturday or Sunday the person assigned on-call will be covering that site from 8:00 am to 8:00 pm. No one will be assigned on-call while working on duty.~~


~~Section 2. — If requested, the Social Worker On-Call will be assigned a pager or the department cell phone for this work.~~


~~Section 3. — Upon being paged from the site(s), Social Workers will be responsible for coordinating rehabilitation and long term care placement for patients and other Social Work duties as needed.~~

~~Section 4. — Social Workers will be paid on-call pay for the time spent actually on-call as per the provisions as outlined in Article 21 Section 3 of this Collective Bargaining Agreement.~~

~~Section 5. — Social Workers will be responsible for properly and accurately recording all time worked while on-call in accordance with Kaleida Health's Time Keeping Standards (HR.309). Social Workers are responsible for recording all time worked by remotely punching in and punching out using Kronos. For time actually worked remotely while on-call, all punches less than seven (7) minutes in duration will automatically be guaranteed up to seven (7) minutes for the purposes of payment and wages. All punches over seven (7) minutes in duration will be paid based on the actual time worked using the existing Kronos rounding rules while called in remotely.~~

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~~Section 6. Calls will also be logged on the Social Worker on call log.~~

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